

## DAFTAR PUSTAKA

- Aboramadan, M., Albashiti, B., Alharazin, H & Zaidoune, S. (2020). *Organizational culture, innovation and performance: a study from a non-western context. Journal of management development*, 39(4), 437-451. <https://doi.org/10.1108/JMD-06-2019-0253>.
- Adjei, K.A., O. Emmanuel & O.M. Forster. (2016). *The Impact of Motivation on the Work Performance of Health Workers (Korle Bu Teaching Hospital): Evidence from Ghana. Hospitals Practice Research*, 1(2), 47-52. <https://doi.org/10.20286/hpr-010245>.
- Al-Hawary, S.I.S & Banat, N.A.E. (2017). Impact of motivation on job performance of nursing staff in private hospitals in Jordan. *International journal of academic research in accounting, finance & management sciences*, 7(2), 54-63. <http://dx.doi.org/10.6007/IJARAFMS/v7-i2/2824>.
- Allen & Meyer. (2013). *The measurement and antecedents of affective, contintinuanace and normative commitment to organitazion*. Jakarta: PT Elex Media Komputindo.
- Ammentorp, J., Sabroe, S., Kofoed, P.E & Mainz, J. (2017). The effect of training in communication skills on medical doctors' and nurses' self-efficacy. A randomized controlled trial. *Patient educ couns*, 66(3), 270-277. <https://doi.org/10.1016/j.pec.2017.12.012>.
- Baljoon, R.A., Banjar, H.E & Banakhar, M.A. (2018). Nurses' work motivation and the factors affecting It: A scoping review. *Intrenational journal of nursing & clinical practice*, 5(277), 1-10. <https://doi.org/10.15344/2394-4978/2018/275>.
- Bandura, A. (1997). *Self efficacy - the exercise of control*. New York: W.H Freeman & Company.
- Bowles, F.A & C.J. Pearman. (2017). *Self efficacy in action*. USA: Rowman & littlefield publishers.
- Britner, D. (2012). *Self efficacy in school & community settings*. UK: Nova science publishing.
- Burnard, P & Morrison, P. (2009). *Caring & Communicating alih bahasa*

- Widyawati. *Edisi 2*. Jakarta: EGC.
- Burgess, R. (2013). *New principles of best practice in clinical audit*. London: CRC press.
- Cetin, F & Askun, D. (2019). The effect of occupational self-efficacy on work performance through intrinsic work motivation. *Management research review*, 41(2), <https://doi.org/10.1108/MRR-03-2017-0062>.
- Colquitt, J.A., J.A. LePine & M.J. Wesson. (2018). *Organizational behavior: Improving performance and commitment in the workplace*. New York: McGraw-Hill.
- Crisp, J & Taylor, C. (2003). *Potter and Perry's Fundamentals of Nursing*. Australia : Elsevier.
- Daglar, G., Bilgic, D., Evcili, F & Bolat, O. (2018). The relationship between self-efficacy-sufficiency and professional motivation of the midwifery students. *International journal of caring science*, 11(2), 1238-1246. [http://www.internationaljournalofcaringsciences.org/docs/68\\_daglar\\_original\\_10\\_2.pdf](http://www.internationaljournalofcaringsciences.org/docs/68_daglar_original_10_2.pdf).
- Delshad, M.H., Purhaji, F & Azarmehri, H.A. (2022). The relationship between self-efficacy, self-care behavior, and generalized anxiety disorder in COVID-19: A path analysis model. *Journal of nursing*, 12(1), 111-1211. <https://doi.org/10.14710/nmjn.v12i1.32938>.
- Donaldson, L., W. Ricciardi., S. Sheridan & R. Tartaglia. (2021). *Textbook of patient safety and clinical risk management*. Berlin: Springer.
- Ferdinand, A. (2014). *Metode penelitian manajemen*. Semarang: BP Universitas Diponegoro.
- Flippo, EB. (2016). *Manajemen personalia*. Jakarta: PT. Glora aksara.
- Gunawan, D & Haryati, R.T.S. (2019). The implementation of patient safety culture in nursing practice. *Efermeria clinica*, 29(2), 139-145. <https://www.elsevier.es/es-revista-enfermeria-clinica-35-articulo-the-implementation-patient-safety-culture-S1130862119301147>.
- Hair, J., G. Hult., C. Ringle & M. Sarstedt. (2014). *A Primer On Partial Least Squares Structural Equation Modeling (PLS-SEM)*. USA: SAGE Publication, Inc.

- Herzberg, F. (1959). *The motivation to work*. New York: John Willey and Sons.
- Karagkounis, C., Manomeidis, G., Platis, C.G., Minasidou, E & Bellali, T. (2020). The impact of self-efficacy and work engagement on healthcare professionals' proactive behavior. *Health*, 12(4), 305-316. <https://doi.org/10.4236/health.2020.124025>.
- Kelsey, R. (2017). *Patient Safety: Investigating and reporting serious clinical incidents*. London: CRC Press.
- Kernis, M.H. (1995). *Efficacy, agency and self esteem*. Berlin: Springer.
- Kohn, L.T., Corrigan, J.M & Donaldson, M.S. (2000). *To err is human: Building a safer health system*. Wasington: National academy press.
- Kreitner, R & A. Kinicki. (2016). *Perilaku organisasi*. Jakarta: Salemba empat.
- Kuntz, L., Scholten, N., Wilhelm, H., Wittland, M & Hillen, H.A. (2018). The benefits of agreeing on what matters most: Work motivation mediate the effect of interprofessional collaboration on safety climate in neonatal intensive care units. *Health care management review*, 1(1), 1-11. <https://doi.org/10.1097/hmr.0000000000000220>.
- Kubasiak, J.C., Francescatti, A.B., Behal, R & Myers, J.A. (2017). Patient safety indicators for judging hospital performance. *AJMQ*, 32(2), 129-133. <https://doi.org/10.1177/1062860615618782>.
- Labrague, L.J., Al-Sabei, S., Al-Wajfah, O., Al-Rub, R.A & Burney, I. (2022). Work motivation as a mediator in the relationship between interprofessional collaboration, patient safety outcomes and job satisfaction among nurses. *Jurnal of nursing manegement*, 30(1), 268-278. <https://doi.org/10.1111/jonm.13491>.
- Leininger, M. (2002). *Transcultural nursing: concept, theories, research and practice*. USA: Mc-Graw Hill Companies.
- Lenz, E.R. (2002). *Self efficacy in nursing*. Berlin: Springer.
- Lievens, L & Vlerick, P. (2018). Transformational leadership and safety performance among nurses: The mediating role of work motivation. *Journal of advanced nursing*, 70(3), 651-661. <https://doi.org/10.1111/jan.12229>.
- Luthans, F. (2016). *Organizational behavior: an evidence based approach*. New York: McGraw-Hill.

- Maddux, J.E. (1995). *Self efficacy, adaptation and adjusment*. Boston: Springer.
- Maslow, A. (1946). *A theory of human motivation*. Psychological Review.
- Mathis, L R & J.H. Jackson. (2016). *Manajemen sumber daya manusia*, Jakarta: Salemba Empat.
- McClelland, D.C. (1987). *Human motivation*. USA: CUP Archive.
- Metalita, E., Handiyani, H., Kuntarti., Afriani, T & Nurdiana. (2022). Self-efficacy as determinant of interest becoming intensive care nurse. *Josing*, 2(2), 53-64. <https://doi.org/10.31539/josing.v2i2.3440>.
- Mundakir., Ramadhani, I.N., Wulandari, Y & Aisyah, S. (2019). Correlation self-efficacy and nurse motivation in the implementation of nursing care in a Private Hospital. *Indian journal of public health research & development*, 10(8), 2784-2787. <http://dx.doi.org/10.5958/0976-5506.2019.02293.9>.
- Nwanzu, C.L & Babalola, S.S. (2020). Examining the moderating role of workload in the relationship between emotional intelligence and caring behavior in healthcare organizations. *Int. journal of business science and applied management*, 15(1), 17-29. [https://business-and-management.org/library/2020/15\\_1--17-29-Nwanzu,Babalola.pdf](https://business-and-management.org/library/2020/15_1--17-29-Nwanzu,Babalola.pdf).
- Opoku, E.O., Hongqi, C & Aram, S.A. (2022). The influence of organizational culture on employee performance in the banking sector: Evidence from GCB Bank, Ghana, *EJBMR*, 7(2), 168-175. <https://doi.org/10.24018/ejbmr.2022.7.2.1345>.
- Ongori, J.M., Muiruri, N.W & Vasco, K.D. (2021). The influence of motivation on the performance of nursing officer developed units, a case of Nayeri Country, Kenya. *Joirnal of health, medicine & nursing*, 1(2), 19-36. <https://doi.org/10.47604/jhmn.1345>.
- Ormrod, J.E. (2016). *Human learning*. New Jersey: Prentice hall.
- Panesar, S.S., Carson-Stevens, A., Salvilla, S.A & Seikh, A. (2017). *Keselamatan pasien dan peningkatan mutu pelayanan kesehatan*. Jakarta: Erlangga.
- Parasuraman, A. (2014). *The behaviorial consequenses of service quality*. New Jersey: Prentice Hall.
- Paoluci, N., Dimas, I.D., Zappala, S., Laurenco, P.L & Rebelo, T. (2018). Transformational leadership and paient safety: The Mediating Role of work

- motivation. *JWOP*, 34(3), 135-144. <https://doi.org/10.5093/jwop2018a16>.
- Peterson, E & E.G. Plowan. (1952). *Business organization and management*. Chicago: Richard D Irwin Inc.
- Pinder, C.C. (2015). *Work motivation in organizational behavior*. New York: Prentice hall.
- Potter, P.A & Perry, A.G. (2005). *Buku ajar fundamental keperawatan konsep, proses dan praktik*. Jakarta: EGC.
- Reeve, J.M. (2015). *Understanding motivation and emotion*. New York: John Wiley & Sons, Inc.
- Robbins, S.P (2016). *Organizational behavior*. New Jersey: Person education.
- Robbins, S.P & T. Judge. (2017). *Organizational behavior*. New Jersey: Person education.
- Rubinfeld, M.G. (2010). *Berpikir kritis untuk perawat strategi berbasis kompetensi*. Jakarta: EGC.
- Runtu, T.M., Novieastri, E & Handayani, H. (2019). How does organizational culture influence care coordination in hospitals? A systematic review. *Efermeria clinica*, 29(2), 785-802. <https://www.elsevier.es/es-revista-enfermeria-clinica-35-articulo-how-does-organizational-culture-influence-S1130862119302505>.
- Schwarzer, R. (2015). *Self efficacy: Thought control of action*. London: Routledge.
- Sekaran, U & R. Bougie. (2017). *Metode penelitian untuk bisnis: Pendekatan pengembangan keahlian*. Jakarta: Salemba empat.
- Silva, L.C., Caldas, C.P., Fassarella, C.S & Souza, P.S. (2021). Effect of the organizational culture for patient safety in the hospital setting: A systematic review. *Aquichan*, 21(2), 1-16. <https://doi.org/10.5294/aqui.2021.21.2.3>.
- Sugiyono. (2017). *Metode penelitian pendidikan pendekatan kuantitatif, kualitatif, dan R&D*. Bandung: Alfabeta.
- Swanson, K. (1991). Emperical development of a middle range theory of caring. *Nursing Research*, 13(1), 60-73.
- Takyi, G., M. Tetteh & A.A. Kwakyewaa. (2020). *Supervisory coaching and self efficacy on work engagement*. Moldova: Lap Lambert Academic Publishing.
- Van Beek, A.P.A & Gerritsen, D.L. (2018). The relationship between

- organizational culture of nursing staff and quality of care for residents with dementia: Questionnaire surveys and systematic observations in nursing homes. *International journal of nursing studies*, 47(10), 1274-1282. <https://doi.org/10.1016/j.ijnurstu.2010.02.010>.
- Vincent, C. (2010). *Patient safety*. London: Wiley-Blackwell.
- Vujanic, J., Prlic, N & Locric, R. (2020). Nurses' self-assessment of caring behaviors in nurse-patient interactions: A cross-sectional study. *International journal of environmental research and public health*, 17, 1-15. <http://dx.doi.org/10.3390/ijerph17145255>.
- Wachter, R & K. Gupta. (2018). *Understanding patient safety*. New York: McGraw Hill.
- Watson, J. (2008). *Caring science as sacred science*. Philadelphia: FA Davis Company
- Weaver, S.J., Lubomksi, L.H., Wilson, R.F., Pfoh, E.R., Martinez, K.A & Dy, S.M. (2016). Promoting a culture of safety as a patient safety strategy. *Ann intern med*, 158(5), 369-374. <https://doi.org/10.7326%2F0003-4819-158-5-201303051-00002>.
- Woodward, S. (2017). *Rethinking patient safety*. London: Routledge Taylor & Francis Gorup.
- Youngberg, BJ. (2013). *Patient safety handbook*. Boston: Jones & Barlet Learning.
- Zahroh, R., Qomariah, S.N., Ningsih, S.U & Bakar, A. (2020). Self efficacy associated with nurse caring behavior in nursing services in private hospitals. *International journal of psychosocial rehabilitation*, 24(9), 2710-2714. <http://dx.doi.org/10.37200/IJPR/V24I9/PR290304>.
- Zeng, D., Takada, N., Hara, Y., Sugiyama, S., Ito, Y., Nihel, Y & Asakura, K. (2022). Impact of intrinsic and extrinsic motivation on work engagement: A cross-sectional study of nurses working in long-term care facilities. *International journal of environmental research and public health*, 19(1284), 1-13. <https://doi.org/10.3390/ijerph19031284>.
- Zeynep, T., Ayfer, O., Ikbali, C., Gozde, T.S., Tuluha, A., Nuray, A & Suna, O. (2020). Determining the patient safety culture of operating room nurses in Turkey. *International journal of caring science*. 13(1), 708-715.

[http://www.internationaljournalofcaringsciences.org/docs/78\\_temiz\\_original\\_13\\_1.pdf](http://www.internationaljournalofcaringsciences.org/docs/78_temiz_original_13_1.pdf).

Zhang, Z.J., Zhang, C.L., Zhang, X.G., Liu, X.M., Zhang, H., Wang, J & Liu, S. (2015). Relationship between self-efficacy beliefs and achievement motivation in student nurses. *Chinese nursing research*, 2(2), 67-70. <https://doi.org/10.1016/j.cnre.2015.06.001>.